

RESPONSIBLE TOURIST CODE OF CONDUCT



RESPECT LOCAL TRADITIONS AND CUSTOMS

- Before travelling, find out about the local customs and traditions of the tourist destination you will visit (local festivals, anniversaries, among others), so you can participate and integrate with the community in a better way.
- Learn some words in the native language. This will enable you to establish more meaningful contact with the local community.
- Respect and protect everything that makes a destination unique and different: from its history, architecture and cultural, natural and local values such as religion, music, art, gastronomy, among others. For example, ask for consent to take photographs inside churches, national monuments or the local community.



SUPPORT THE LOCAL ECONOMY

- Prefer local handicrafts and products made in the destination, as this will allow you to contribute to the development of family, retail and small-scale economies.
- Treat local vendors and artisans with respect and kindness and promote a voluntary and fair trade relationship between producers and consumers.
- Do not buy products that are obviously falsified, or that are prohibited by national or international regulations.
- Find out about products that are legally restricted from leaving or entering the country you are visiting.



RESPECT THE ENVIRONMENT

- Buy products that do not require the use of endangered plants or animals.
- Reduce, reuse and recycle solid waste during your trip. Bring your own water bottle for refilling, avoid buying products with unnecessary packaging, and do not accept plastic bags to receive purchases of products that can be transported by other means.
- Reduce your consumption of water and electricity in tourist accommodation establishments you visit (ask to use your towels and sheets for more than one day and when leaving a room remember to turn off lights, heating and air conditioning).



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BE CAREFUL WHEN VISITING WILDERNESS, PATRIMONIAL, ARCHAEOLOGICAL OR OTHER AREAS THAT APPEAR FRAGILE AND/OR VALUABLE TO YOU



- Try to bring back the rubbish generated during your visit to these areas (including organic waste), otherwise it could alter the diet of native wildlife, litter the landscape and affect other visitors.
- Choose routes that cause the least impact on the landscape, favouring existing roads and trails. Prefer guided tours, thus avoiding accidents and reducing erosion and soil compaction in protected areas, while strengthening local work.
- Do not commit environmental crimes. If you visit a protected area, remember that there are regulations and that these were created to preserve places and species of great ecological value and in many cases in danger of extinction.
- Do not feed the wildlife.
- Respect the signs and indications of existing communities in the area you are visiting. This will allow a safer visit for you, your family and the environment.
- Do not remove natural resources, e.g. stones, fossils, snails, plants, flowers or others, from their original environment.
- Contribute to the maintenance of the infrastructure and equipment present in the protected areas by paying the requested fee and using the facilities appropriately.

BE AN INFORMED AND RESPECTFUL TRAVELLER



- Comply with local and national laws and regulations.
- Respect human rights and protect children from exploitation in any form, especially sexual and labour exploitation.
- Find out how you can receive medical assistance or contact your embassy in case of emergency.
- Be aware of weather conditions when entering mountainous areas or areas with variable hydro-meteorological conditions. If you go to the mountains alone or in a group, report and leave a record of your visit with the Carabineros, CONAF or other relevant institution.
- Get information from tourist information offices that have official public or private institutional support, in order to obtain objective, updated information and tourist services and activities that comply with the legal provisions of the places you visit.

Information provided by Sernatur

